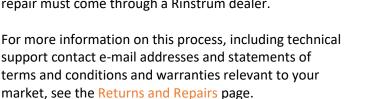## RMA replaces CASE as Rinstrum's Process for Returns

Rinstrum's equipment return process has been updated, with the older CASE number-based system replaced by RMA (Return Merchandise Advice), which seeks to streamline the returns process.

The new process works as follows: Before returning equipment, contact your local Rinstrum office to get a Return Authority (RMA Number), providing the unit serial number, model number, and a description of the problem. The completed RMA form and RMA number will be e-mailed to you. A print-out of this form must accompany the equipment returned. All returns for the purposes of repair must come through a Rinstrum dealer.

For more information on this process, including technical support contact e-mail addresses and statements of terms and conditions and warranties relevant to your market, see the Returns and Repairs page.
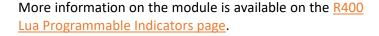
M4223 Lua Megamodule Updated

The M4223 module allows Lua Programmability to enable the utilisation of the full potential of the R400 series of indicators. The Linux- embedded module also has ethernet and USB connectivity and the programmability allows a wide range of custom programmes to be created using the in-built Lua libraries that allow for functionality such as Custom Key Handling, Direct Control of Accessory Hardware (I/O, Serial ports, analogue outputs), and Local timers.

The newest update to this module sees several improvements made to ensure a higher level of compatibility and more stable performance.

More information on the module is available on the R400 Lua Programmable Indicators page.

Rinstrum Remote Display Comparison Matrix Created

A single-sheet comparison matrix, which details the features of the entire range of remote displays – small and large – that are offered by Rinstrum, has been created.

This matrix and the indicator comparison matrix are now available on the Support – General Reference page.

It is also in the downloads section on each of the remote display product pages:

- D732 Super Bright LED Remote Display
- D841 Super Bright LED Alpha Numeric Display
- D850 Large Remote Display
- D320 and D323 Remote Displays
- Harsh Environment Remote Display IP69K/IP68
- 6700 Summing Remote Display

Indicator Function Comparison Matrix now available in German

The up-to-date Single-Page Indicator Function Comparison Matrix is now available in German.

The newest version has been created to reflect the English version updated earlier.

The German version of the Matrix can be downloaded from the General Reference (Allgemeine Referenz) page in the German edition of the site.