

**Rinstrum Europe GmbH**  
**WARRANTY STATEMENT**

Rinstrum Europe GmbH provides to all its customers a guarantee of quality on its products and systems on the terms and conditions set out in this document.

Items returned to Rinstrum for warranty claim will only be assessed as a warranty claim after the inspection and testing by Rinstrum or their respective manufacturer. It will be the Buyer's responsibility to cover the costs of any replacement goods and/or freight incurred during the assessment of warranty, unless otherwise agreed with the Seller to waive costs incurred.

Rinstrum, pursuant to this warranty, hereby warrants:

1. That the manufacture and fabrication of all products at the Rinstrum factory are carried out in a proper and workmanlike fashion having regard to our own technical literature.
2. That all third party products supplied through Rinstrum are covered by their own respective manufacturer's warranties.
3. That the products supplied are of good quality and are fit for the purpose for which they are intended.

Notification of any claim under Warranty must be made in writing to Rinstrum Europe GmbH, Donnersberggring 14 – 18, 64295 Darmstadt within the Warranty Period and immediately upon discovering the fault giving rise to a claim under Warranty. This Warranty shall extend to the replacement or rectification of the product or parts, such decision to be at the sole discretion of Rinstrum.

The standard Warranty Period for Rinstrum products is 2 year with the following exceptions:

N Series Indicators	1 year
Remotes and Accessories	1 year
Service warranty	3 months on repair
Batteries	3 months

This Warranty specifically excludes consequential loss or damage, labour costs or removal and refitting (if applicable), all transport costs or any workmanship or part not installed or supplied by Rinstrum to the maximum extent of the law. For non stocked items (eg. non stocked load cells and IMT) no warranty spares will be held by Rinstrum.

Workmanship carried out by a third party on the products supplied by Rinstrum and not specifically authorised by Rinstrum, or negligent or incorrect use of the product or parts shall void this Warranty where permitted by Law.

Apart from the Warranties given in this Warranty Statement and other warranties implied by statute Rinstrum Europe GmbH gives no further warranties and the Buyer acknowledges that in fact he/she has not relied on any warranties by or on behalf of Rinstrum Europe GmbH which are not recorded in these terms and conditions or in the sales invoice.